GTCONSULT
enabling productivity

2022 Roadshow

Agenda

09h00 - Brad - What we have learnt from 15 years of making intranets

09h45 - Craig - What's the latest and greatest features that really add value

10h45 - Kyle - A real-world ransomware scenario and what would have stopped it

11h30 Milney - How smart automation is now part of the office

Introduction

- Welcome and sit tight, its been 2 years in the making, but we are BACK.

What we have learnt from 15 years of making intranets

Bradley Geldenhuys

What are the facts

CUSTOM CODED INTRANETS ARE DEAD

- The appetite for custom-built, homegrown intranets is dead. (Forrester)

OVER 50% OF YOUR EMPLOYEES ARE DISENGAGED

- 49.5% of employees report feeling not engaged, while 16.5% are actively disengaged (Gallup)

EMPLOYEES HATE THE MOBILE EXPERIENCE

- The standard mobile experience is used less than 3% compared to a PowerApp with 57% (GTconsult)

PEOPLE SPECIFIC INFORMATION

- Sales doesn't care about manufacturing and marketing doesn't care about accounts. Has been and always will be. (Brad)

EMPLOYEE ONBOARDING SUCKS

- Great Employee On Boarding can improve employee retention by 82% (Sapling)
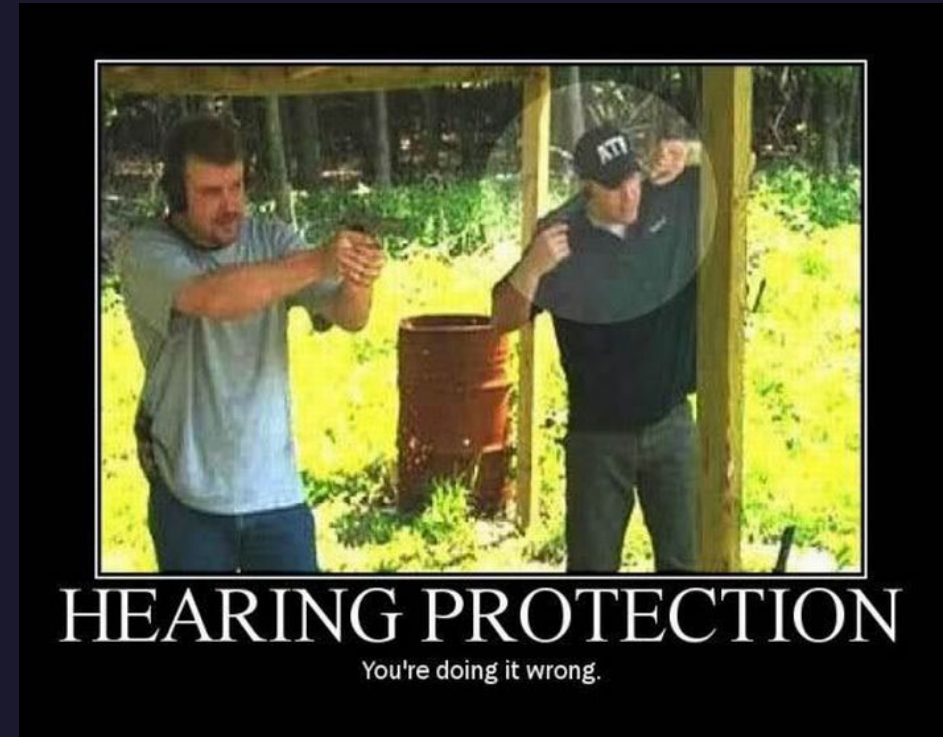
IT TAKES TIME

- The average time to design, build and deploy an intranet that appeared on the list of 10 winners from the 2016 Nielsen Norman Design Annual was 1.3 years.

# Employee Engagement

IF YOU BUILD IT, THEY STILL MIGHT NOT COME

THINK OF THE USER AND WHY THEY WILL USE IT

HEARING PROTECTION
You're doing it wrong.

Business Critical Systems

SMART PRESENTATION LAYERS

- What runs the business and who needs to see what when?

- Can search bring back all systems?

- Bring data that is usable to a location that is accessible

- People like to know more about other people
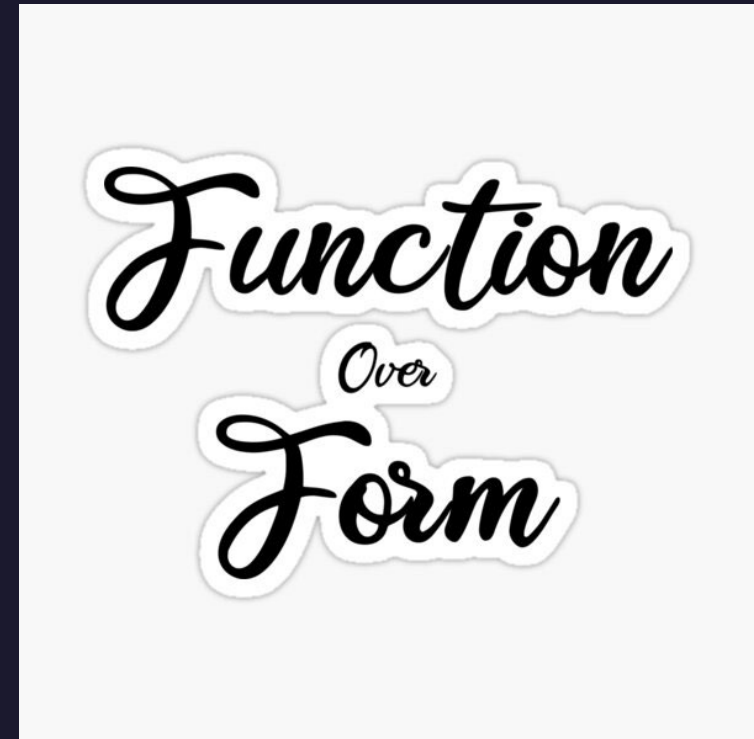
On-boarding

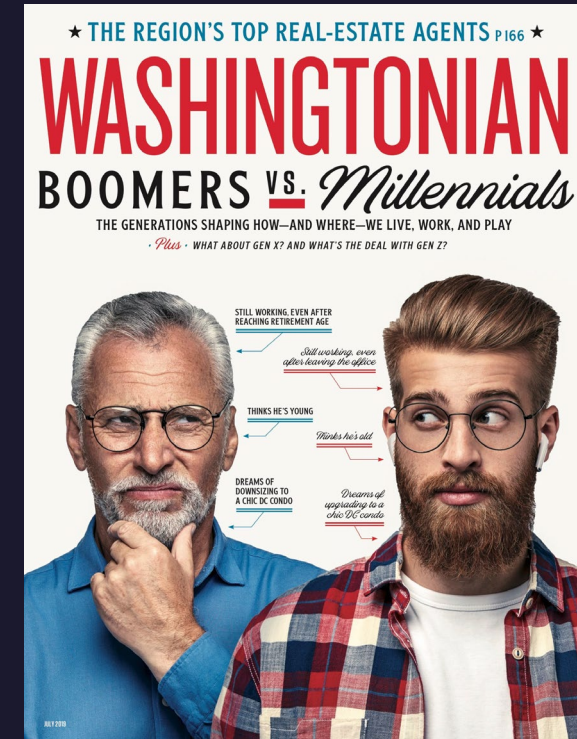WHAT WE THINK IS HAPPENING

WHAT IS ACTUALLY HAPPENING

Audiences

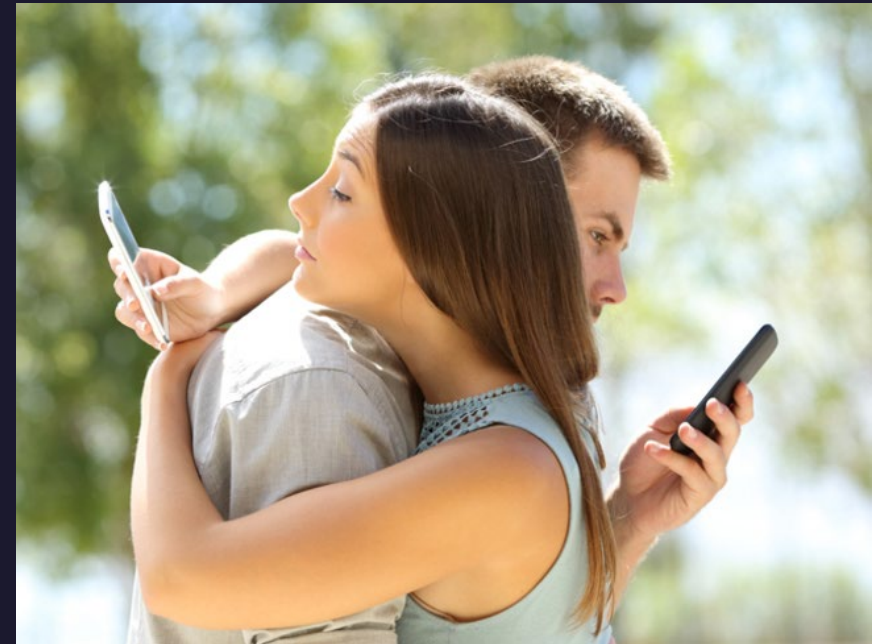CULTURAL DIFFERENCES

AGE DIFFERENCES

Push info with a Hook

MAKE YOUR INTRANET STAND OUT
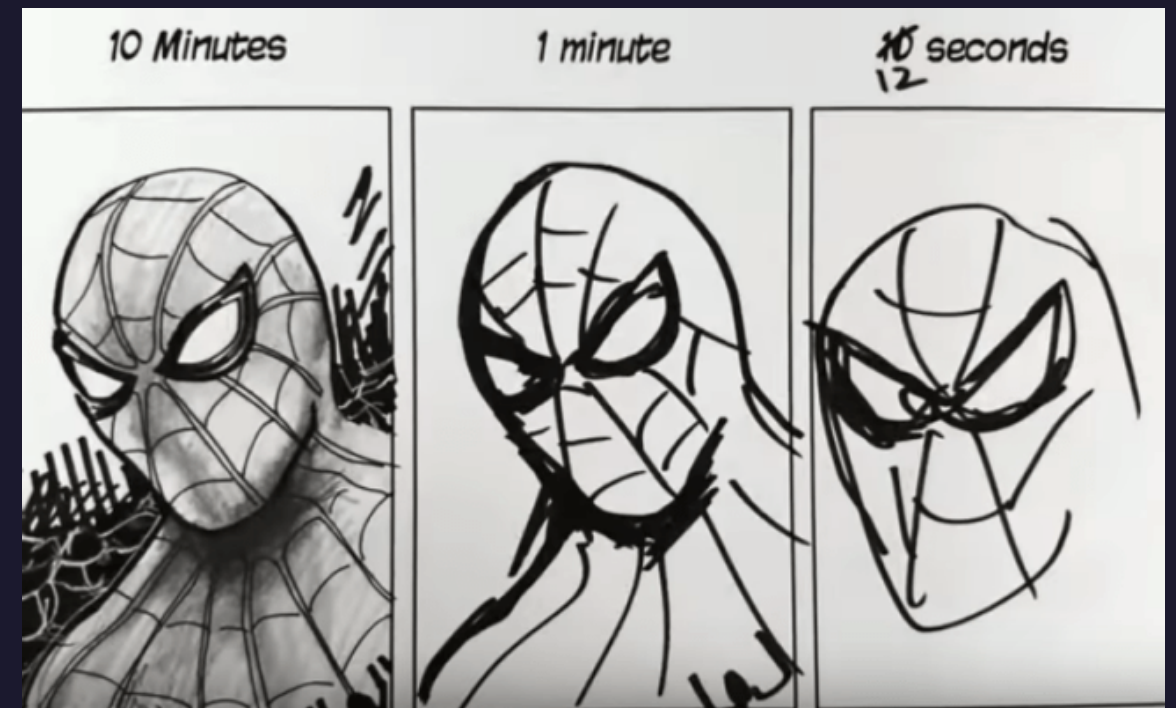
ON THE DEVICES THAT PEOPLE USE

It takes more time than you think

AVERAGE TIME 1.3 YEARS

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WHY

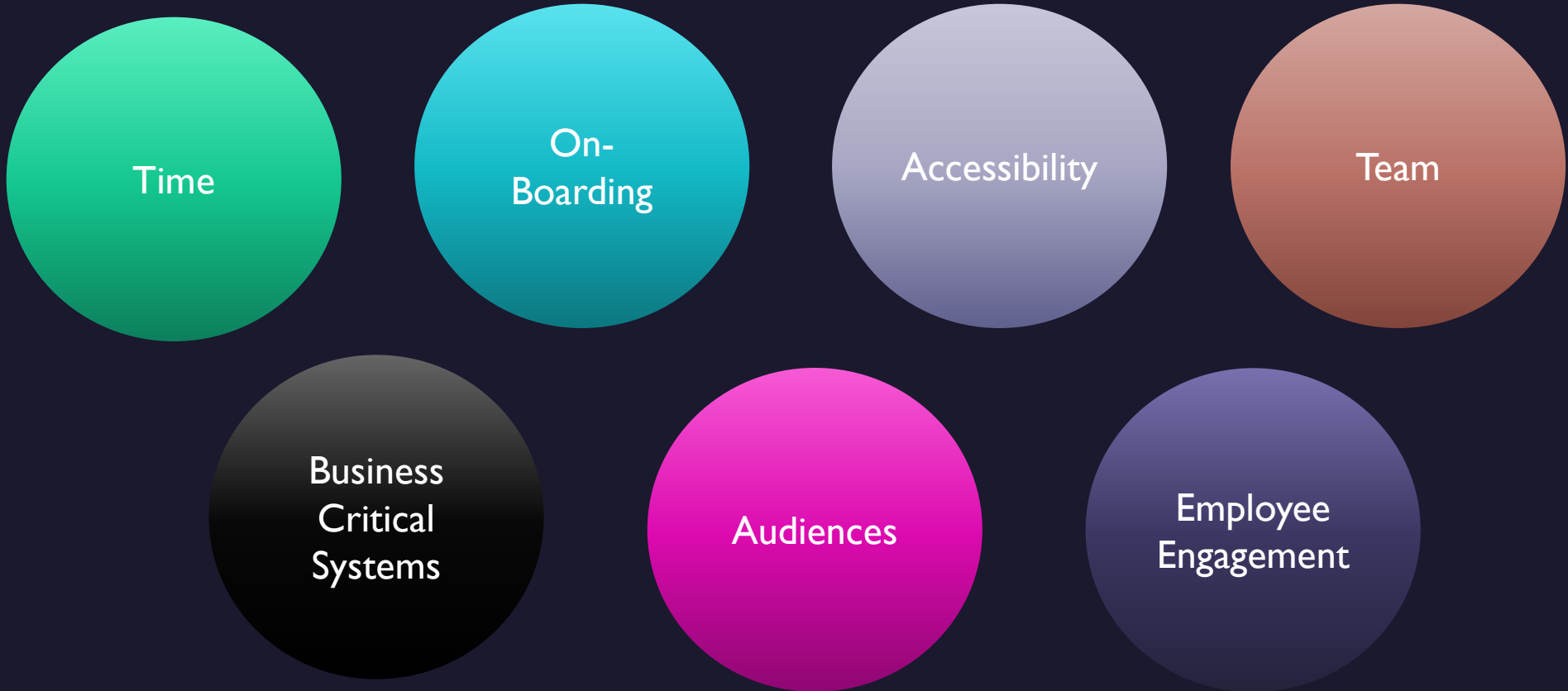# Dedicated Team

INTERNAL COLLABORATION/PRODUCTIVITY TEAM

GET HELP WHEN NEEDED

Conclusion

Time

On-Boarding

Accessibility

Team

Business Critical Systems

Audiences

Employee Engagement

What's the latest and greatest features that really add value

Craig Tarr – CEO GTconsult

What's Happening in O365

- Viva Connection / Adaptive Cards

- Teams Approvals vs List Based Approvals

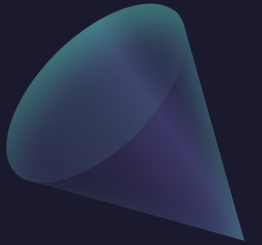- Process Improvements to Increase Productivity

Viva Connections

WHAT IS IT?

- A CUSTOMIZABLE app in MICROSOFT TEAMS that gives everyone a PERSONALIZED destination to discover relevant NEWS, conversations, and the TOOLS they need to succeed

ADAPTIVE CARDS

- Platform-agnostic snippets of UI

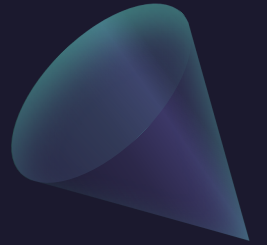- Authored in JSON

- Transforms into native UI

Teams Approvals vs List Based Approvals

WHAT IS TEAMS APPROVALS?

- Approval Framework in Teams

- Customizable
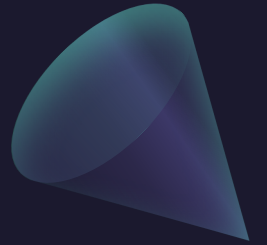
- BUT SHOULD YOU USE IT

WHAT IS LIST APPROVALS

- List in SharePoint or Team

- Power Automate workflows and Approvals

Process Improvements to Increase Productivity

WHAT ARE WE LOOKING AT?

- PowerAutomate Process Insights

- SharePoint Performance

- BUT SHOULD YOU USE IT

Summary

Thank You

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