# DEPLOYING MICROSOFT TEAMS AND STAYING IN CONTROL

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#### 🏏 @bniaulin

Head of Product

## ShareGate:

# Prodece

[ProdCon] will cover important topics ranging from development, support and protection featuring hand-picked, world-renowned speakers from across the globe.

www.gtconsult.com/prodcon



ShareGate:

#### And moved to Office 365, but stayed like before

On-premisesControlled DeploymentTraining

Slower

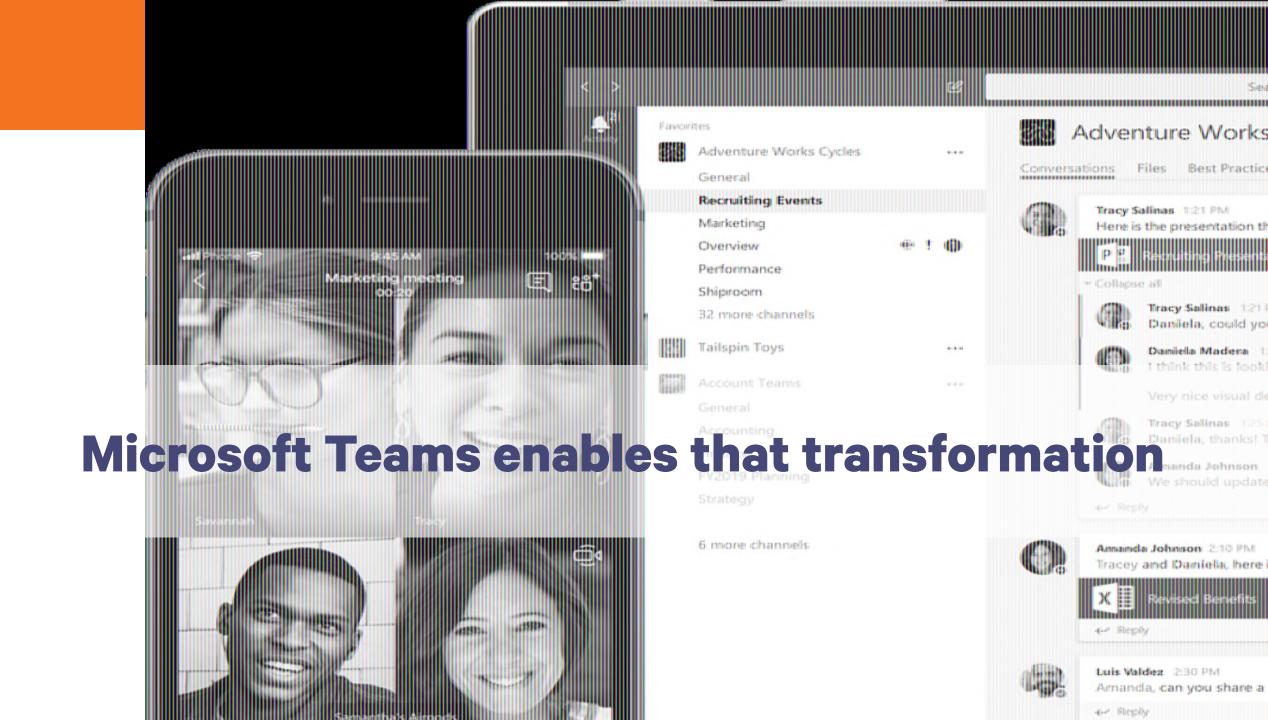
Online powered by Office 365

**Top Down** 

Classic to Modern SharePoint Experience Automatic Updates Multi-products OpEx VS CapEX Security

Faster

#### Transformation **The Modern Workplace** Modern Online **On-premises** workplace powered by Office 365 Key lever in the adoption of a digital workplace Self-service Top down **Top Down** Cross-product **Classic to Modern** Classic SharePoint Experience Decentralize Exchange Automatic Updates Flat VS Top Down SharePoint Security + Multi-products **Office Suite OpEx VS CapEX Controlled Deployment** Security Organic Slower Faster



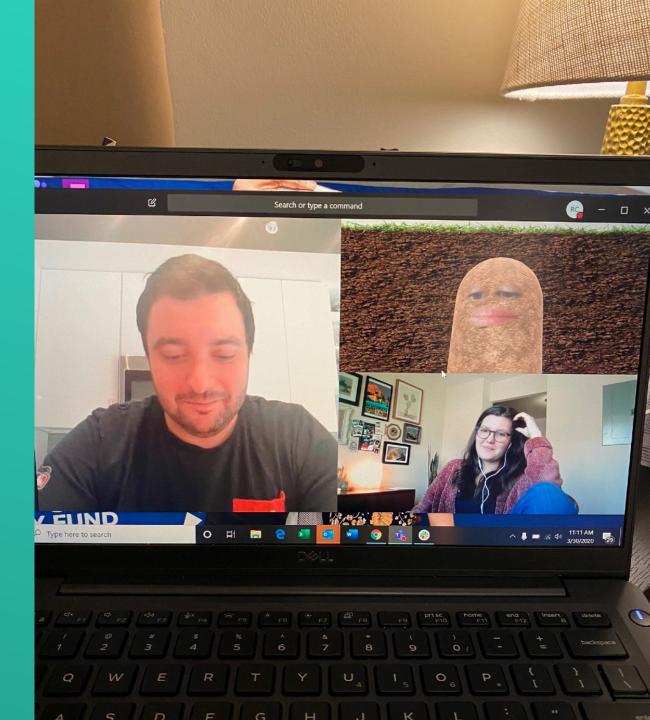
## W WORK FROM HON REALITY

## BEEN TOLD THIS IS MORE LIKE IT

S.R.F.

11 -11 -11

## NEW CHALLENGES



#### Generational Preferences at Work



For organizations with a multi-generation workforce, it is important to understand your demographics to know how to best find the balance across the generations. If you are an organization that heavily relies on email, what are you doing for your new workers? Are you giving them the tools they need to be effective?

	Baby Boomer (1946-1964)	Generation X (1965-1979)	Millennial (1980-1997)	Generation Z (1998-2020)
In Person Meeting	٠	0	0	•
Virtual Online Meeting (No Video)	•	•	•	•
Virtual Online Meeting (Video)	0	٢	•	٠
Outlook Email	•	•		0
Team Workspaces	•	•	•	•
Instant Message (IM)	-	•	•	•
Enterprise Social Networking	0	٠		
Persistent Chat	0	•	-	•
Conversational User Interfaces	0	0		•
Always prefer	Mostly prefer	Somewhat prefer	Occasionally prefer	Do not prefer

https://www.avanade.com/en/blogs/avanade-insights/collaboration/microsoft-teams-supercharges-collaboration-for-millennials-to-boomers

### What do we mean by Microsoft Teams?

$\langle \rangle$		
Activity Fave	Ray Tanaka       1:40 PM         Louisa will send the initial list of attendees         Beth Davies       1:43 PM         Thanks, that would be nice	OWIII, • Kayo, • Eric, • Jazmine, • MJ, • Marie * /     6 participants      Conversation Files +      10:50 AM     Yes, im just working on the deck now, it should be complete today. I will s
all Phone 🗢 9:45 AM 100% 8	vo Miwa 4/17 viewed with the client on Tuesday, she h , Kayo, Eric, Jazmine, +2 12:00 PM p: It would be great to sync with you bo	and @mention the relevant people for feedback.  Will Little 10:57 AM Daniela, I can help you with the deck today. I've completed the intial costings for spring.
Conversations Files & Tabs	Price 1:20 PM ven't checked available times yet	I can help you with the rollout plan for EMEA as i've been working closely this week with the local marketing team to get the timings from the external AD agency and media buying team.
Daniela Barros Feb 21, 3-13 PM Hey guys, I'm working on the Marketing Initiatives report now. Here is an early draft. Please review and let		11:12 AM That would be a great I've made a start with APAC and LATAM, now i'm ju:
Marketing Initiatives FY18 pptx	hak Shammas 10:08 AM is a weird interaction? In Lambert 6/2 e you ran this by Beth? Make sure she is	Will Little 11:13 AM That's great. I will collate all the materials from the media agency for buying locations, footfall verses media costs. I presume the plan is still to look for live locations to bring the campaign to life?
Will Lawson .	" iset up a brainstorm session for tomor	The goal is still for each local marketing team to be able to target audience segments
Thanks Daniela, I get back to you today. I've completed my initial cost estimates for Q3. Here they are.	d rie Beaudouin 2:00 PM nd good?	MJ Price 11:56 AM This is great progress, if you both can set something up with me to review when you feel you are in a good place for feedback. I have a free slot tomorrow morning.
<ul> <li>Reply</li> <li>Kayo Miwa Feb 21, 3:55 PM</li> </ul>	rlotte and Babak         1:58 PM           red the client to send the feedback by e           stal McKinney         1:55 PM	
Thanks Daniela and Will. This is really starting to come together.	I, look forward to the update	Kayo Miwa 12:00 PM It would be great to sync with you both EOD to have a quick run through before tomorrow.
	ko Tanaka 6/5 That's cool!	



## **DIFFERENT TOOLS FOR DIFFERENT WORK**





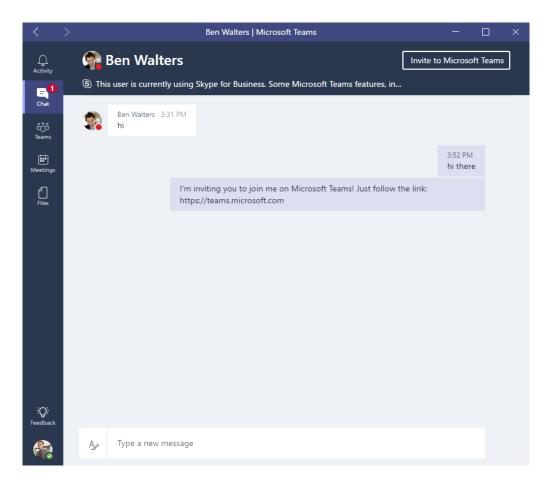
ME

WE

OneDrive, Mailbox, Teams Chats, Calls, etc...

## In the ME work we'll find Skype for Business

- Interoperability between Teams and Skype for Business is currently available for peer to peer (P2P) instant messaging and calling only.
- For a Teams user to send an IM to a Skype for Business user, the Teams user must be enabled with their account homed in Skype for Business Online.
- Incoming Skype for Business messages and calls can be responded to on the Teams client



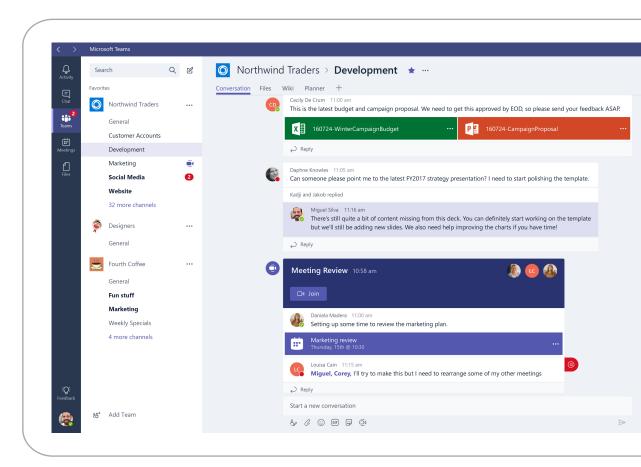


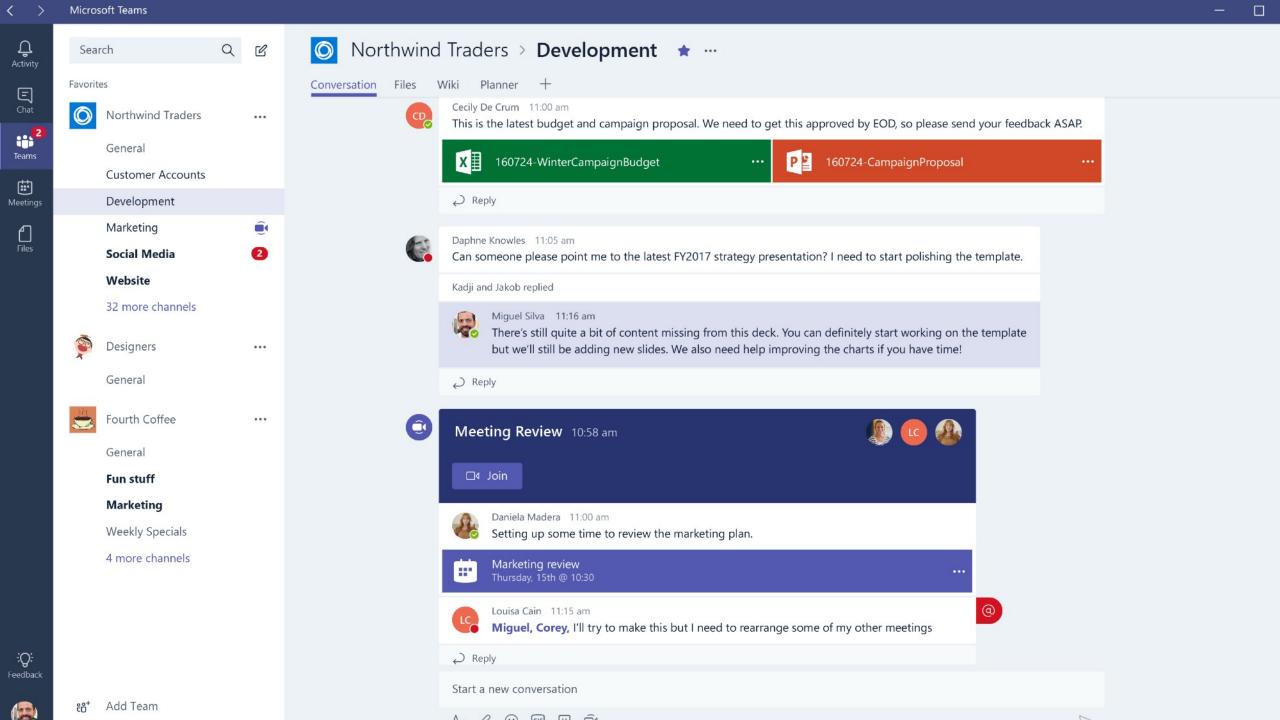
## THEN WE HAVE MICROSOFT TEAMS, TEAMS

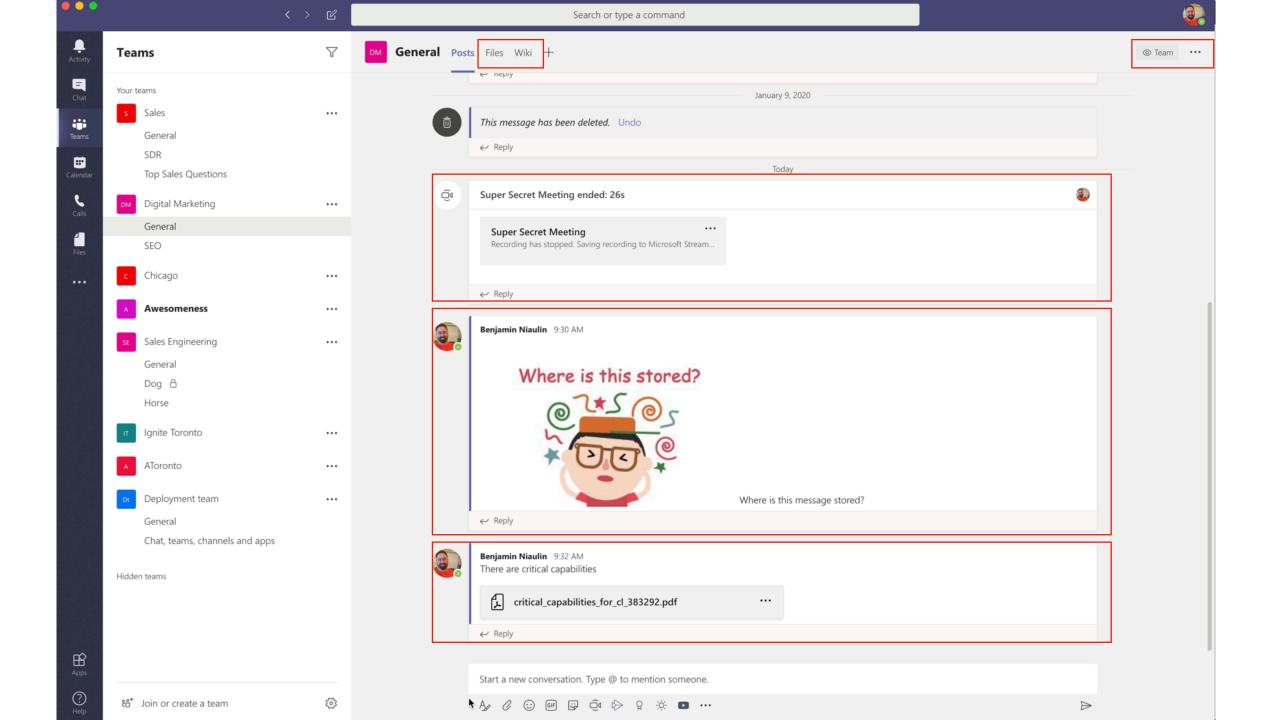


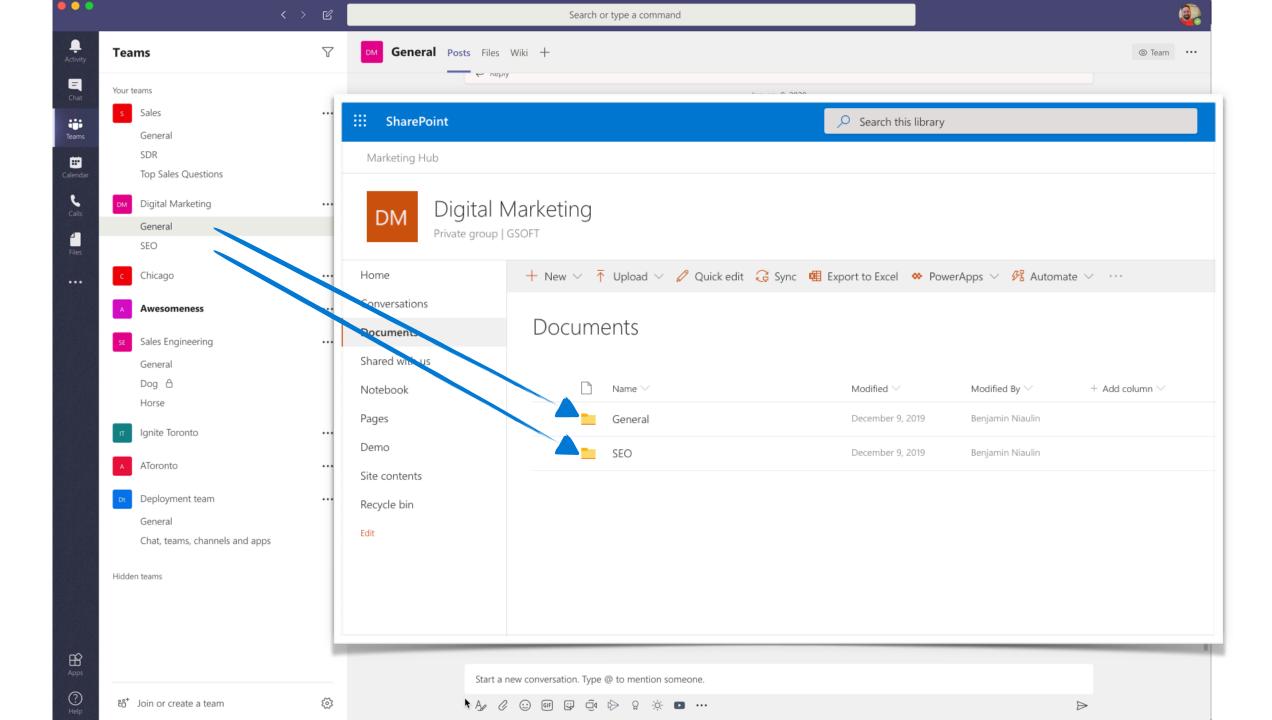
## In the WE work we'll find "Teams Hub for Productivity"

- Chat, content, people, and tools live in a team workspace
- Voice and video meetings right within Teams
- Built-in access to SharePoint, OneNote and Planner
- Work with Office and other documents right in the app









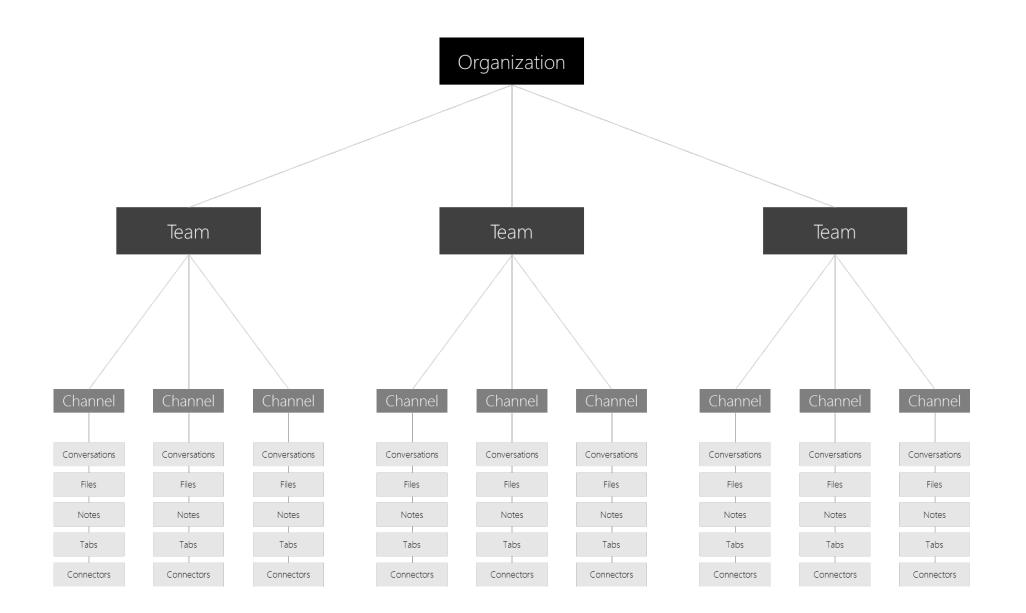
## **Teams vs Channels**

#### Teams

• Collection of people, content, and tools surrounding different projects

#### Channels

- Dedicated sections within a team to keep conversations organized
- Places where everyone on the team can have open conversations
- Can be extended with Tabs, Connectors and Bots



	Team Owner	Team Member	Team Guests
Create team	$\checkmark$	-	-
Leave team	$\checkmark$	$\checkmark$	$\checkmark$
Edit team name/	$\checkmark$	-	-
description			
Delete team	$\checkmark$	-	-
Add channel	$\checkmark$	√*	√*
Edit channel name/	$\checkmark$	✓*	√*
description			
Delete channel	$\checkmark$	√*	√*
Add members	<b>√</b> **	-	-
Add tabs	$\checkmark$	√*	-
Add connectors	$\checkmark$	√*	-
Add bots	$\checkmark$	√*	-

## **Limits and Specifications**

#### **Teams and channels**

Feature	Maximum limit	
Number of teams a user can create	Subject to a 250 object limit <sup>1</sup>	
Number of members in a team	5,000	
Number of members in an org-wide team	5,000	
Number of teams a global admin can create	500,000	
Number of teams an Office 365 tenant can have	500,000 <sup>2</sup>	
Number of channels per team	200 (includes deleted channels) <sup>3</sup>	
Meetings and calls		
Feature	Maximum limit	
Number of people in a meeting	250	
Number of people in a private chat	50	

# BUT HOW DOES IT ACTUALLY WORK BEHIND THE SCENES?

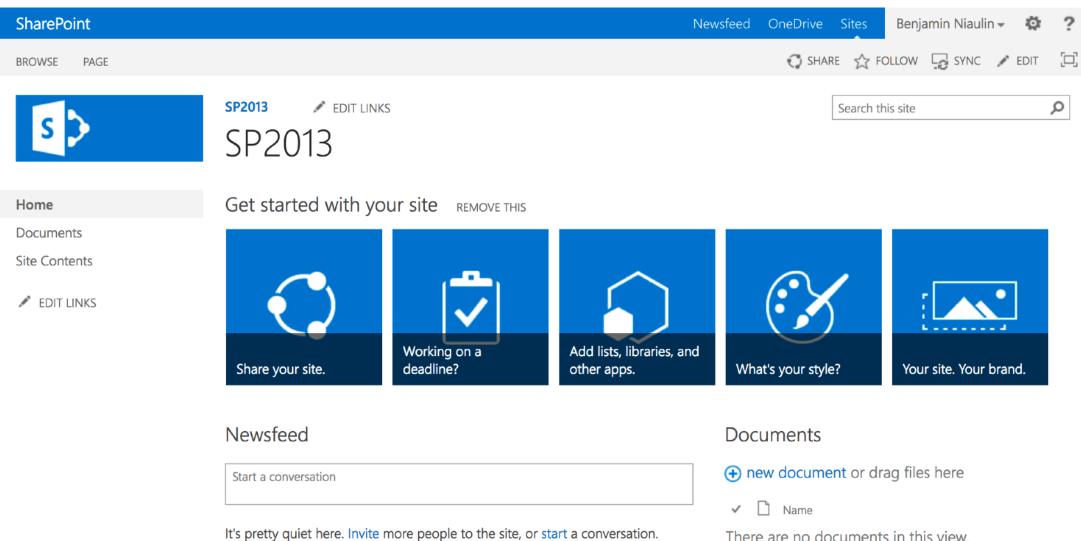
## **SharePoint Required**

• SharePoint Online is a required component for Teams.

• If you don't have SharePoint Online enabled in your tenant, Teams users are not always able to share files in teams.

• Users in private chat will not be able to share files because OneDrive for Business is required for that functionality.

#### What do we mean by **Classic SharePoint?**

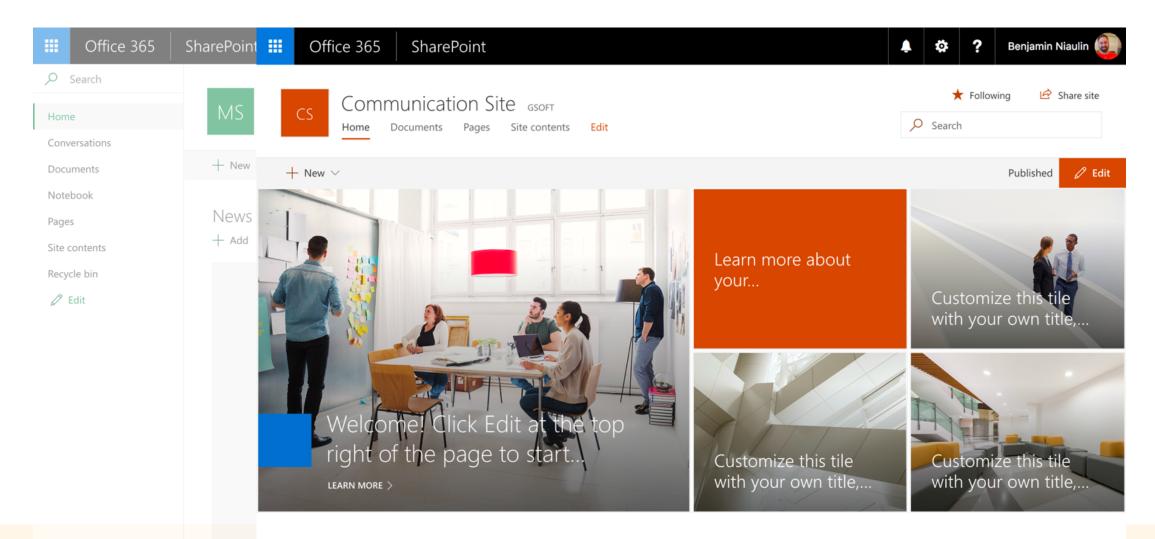


Webinar: You made the move to Office 365—now what?

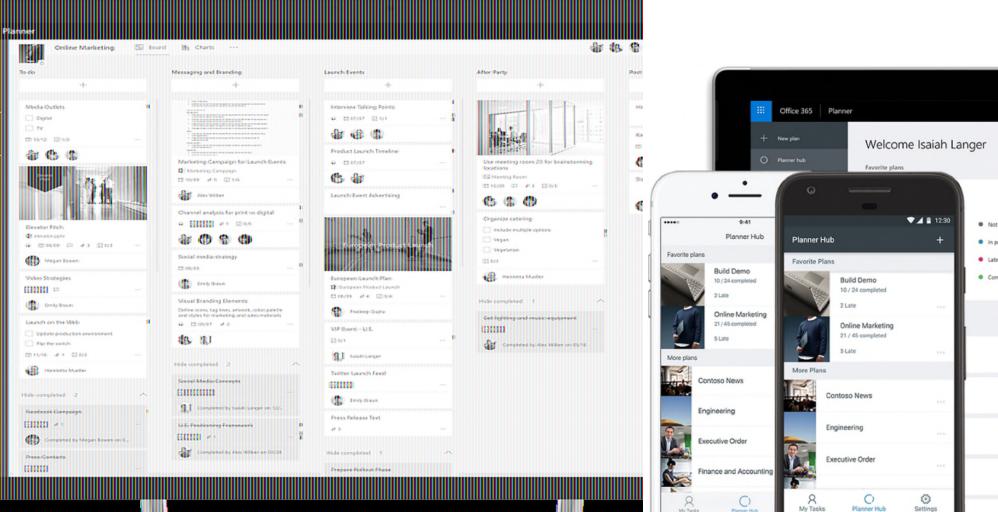
#### What do we mean by Modern SharePoint?

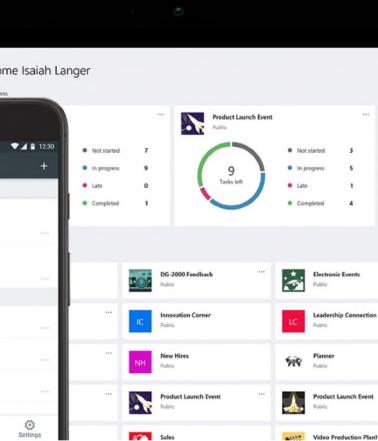
III Office 365	SharePoint 🌲 🏟 ? Benjamin Niaulin 🧃
<ul> <li>Search</li> <li>Home</li> <li>Conversations</li> <li>Documents</li> </ul>	MS Modern SharePoint Public group   Sharegate + New ~ Published 2 Edit
Notebook Pages Site contents	News + Add
Recycle bin	Keep your team updated with News on your team site From the new team site home page you'll be able to SharePoint Sep 23, 2017
	Mews       What is a team site?         Keep your team engaged by sharing content and updates       What is a team site?         Add News       SharePoint team site connects you and your team to the content, information, and apps you rely on every
	Add a page to a site Using pages is a great way to share ideas using images, Excel, Word and PowerPoint documents, video, and SharePoint Sep 23, 2017

#### What do we mean by **Modern SharePoint?**



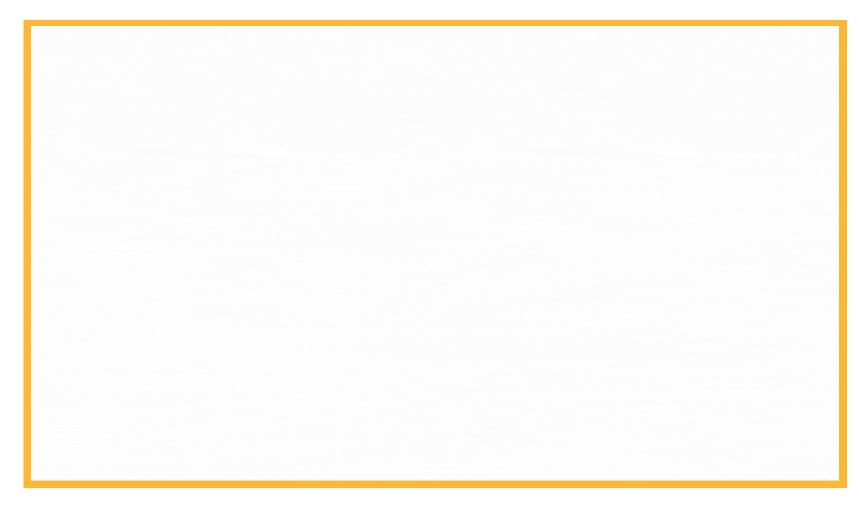
#### AND IN CASE YOU HAVEN'T HEARD ABOUT PLANNER







#### Microsoft's vision is not a top down architecture



http://aka.ms/PlanningSPhubsites

## First, let's eliminate some confusion

oP

"Office 365 Groups vs SharePoint vs SharePoint Classic vs Microsoft Teams"

It's just not something to compare

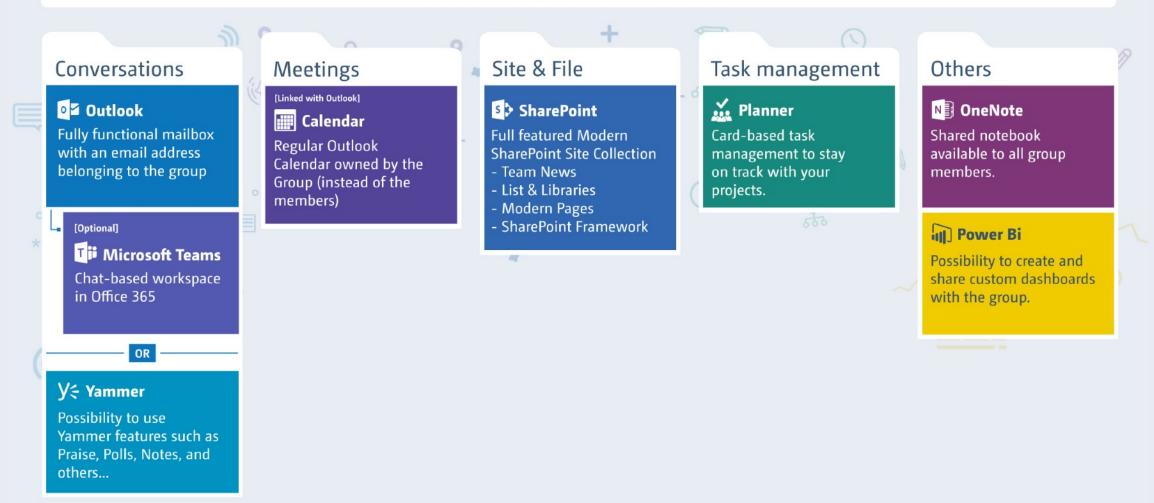
NE

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# Office 365 Groups

Users and External users are stored in Active Directory

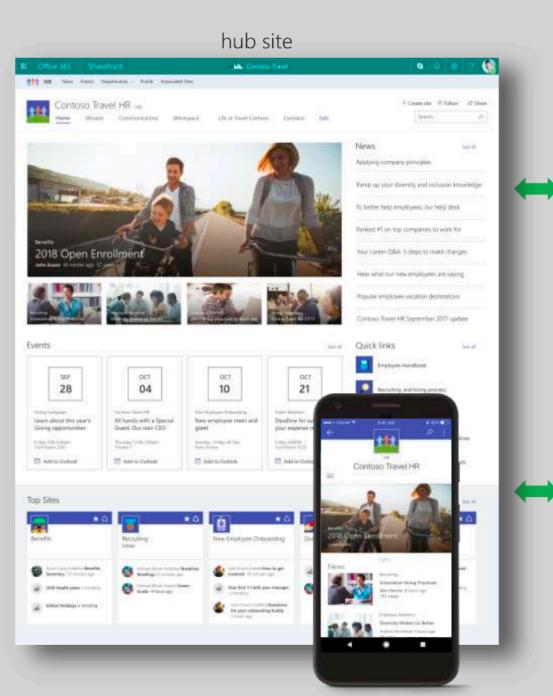
#### Shared Navigation & Office Graph



## SharePoint hub sites

- Brings together related team sites and communication sites
- Roll up news and site activity
- Search across related sites
- Cross-site navigation
- Consistent look-and-feel across sites
- Admins create, users adopt and use





# team sites Revailing -0.0.0 فادع ألط communication sites Benefit

## Three tiers of branding and navigation

III Office 365 SharePoint		Microso	oft			<b>S</b>	<u>ې</u>	?	
XBOX News Events Departments Profile	Associated sites 🗸								
Games Development Tea Home Our Team Our Products C	<b>M</b> Current Promotions				,∕⊃ <sub>Se</sub>	☆ Follo earch	w E	Share	site
Organization logo + nav	Hub	logo + nav		Site le	ogo + na	V			
Logo graphic + link	Logo g	raphic + link		Logo g	raphic + link				
Nav bar background color	Nav ba	r background color		Hover	card				
Set in 0365 Admin Center	3 tiers	of navigation		Naviga	tion (either h	orizontal or	left)		



## https://www.successwithteams.com https://teamworktools.azurewebsites.net/tft/index.html http://teamsdemo.office.com

https://docs.microsoft.com/en-us/microsoftteams/planning-workshop-practical-guide

## **NOTHER WORDS, MS TEAMS ISN'T A MAGICAL UNICORN. BUT A GROUP CHAT**

If you deployed Microsoft Teams before the next part, you are in for quite the ride

### Naming conventions

### Lifecycle management for Groups

### **Prevention of content duplication Classification**

### **Content location for hybrid environments**

### **Ownership regulations/Permission management**



🞧 Dashboard

计 Teams

🚳 Devices

😚 Locations



 $\equiv$ Dashboard \ Manage teams

#### Teams

Teams and channels are collections of people, content, and tools used for projects or outcomes within your organization. You can manage all the teams and channels, create new ones and manage the existing ones. Learn more

🚱 Locations								
<mark>දීෆී</mark> Users		🕂 New team 🖉 Edit	15 teams					
🔛 Meetings	~	Team name	Channels	Team members	Owners	/lanaging	Microsoft	
E Messaging policie	es	s SPFESTDCDemo	2	1	1	0	Public	
🙆 Voice	~	PL Product Launch	1	2	2	eams as a	a Product	
Analytics & report	ts	Tesla Model 3	2	1	1	0	Private	
🞲 Org-wide settings	s 🗸		-					
⑤ Legacy portal 다		D Dog	1	1	1	0	Public	
🙆 Call quality dashb	board 🖸	SD SPC Demo	1	1	1	0	Private	
S Firstline Worker co	:onfigur 🖸	E ECS	1	2	2	0	Private	
		E ECS	1	1	1	0	Private	
		s SPFestSeattle	1	1	1	0	Private	
		s SPFestSeattle	1	1	1	0	Private	
		MM Montreal Marketing	1	1	1	0	Private	
		F Finance	2	2	2	0	Private	
		s SPFESTTEST	1	1	1	0	Private	

Managing and governing Office 365 groups at scale

**Creation permissions** 

Naming policy

**Expiration policy** 

Soft delete and restore

Guest access

#### Reporting

Policies and information protection

Azure AD access reviews

Upgrade DLs to groups in Outlook

## Know before you go. Limitations.

Single user can create a maximum of 250 Groups If you opt to block Group Creation and centralize it to a select few, be sure to transfer ownership and remove the account

### No more than 100 owners per Group

Remember that permissions is often managed in the other products as well. For example, you can have many more SharePoint Team Site administrators for the Group without adding them as Group Owners.

### Maximum number of Group Members

Though no real number is set, expect performance degradation with more than a 1000 members...

A user can only create 250 groups. Workaround is to reassign ownership to another user and remove original creator from owner list

## Know before you go. Limitations.

Users can join up to 1000 Groups Maximum number of Office 365 Groups a user can join at the same time

### 1TB of file storage per Group + 10GB per sub user. Max 50GB Group Mailbox

Maximum number of Group 500,000\*\* This number can be increased upon request

## Group creation policy

- Originally created as a setting in an OWA mailbox policy
   OWA mailbox policy is still used for OWA and Outlook 2016
- New implementation as an Azure Active Directory settings object
  - Used to control the ability to create groups through Planner, Dynamics CRM, Power BI and the Outlook Groups app
  - Will eventually control the ability to create groups everywhere
- Basic idea:
  - Decide to implement a block on general group creation
  - Define a list of users who are permitted to create groups (in an AAD distribution group or Office 365 Group)
  - Create directory setting object and update settings to implement block by restricting creation to permitted list
  - Clients and integrations access AAD to retrieve directory settings and implement block/permitted list

## Group creation policy

```
Connect to
                  [PS] C: > Connect-MsolService
Azure AD
                  [PS] C: > $Policy = Get-MsolSettingTemplate -TemplateId
Retrieve template
                  62375ab9-6b52-47ed-826b-58e47e0e304b
id
Prepare new
                  [PS] C:\> $Setting = $Policy.CreateSettingsObject()
setting object
                  [PS] C: > $Setting["EnableGroupCreation"] = "false"
Update settings to
block creation and
                  [PS] C: > $Setting["GroupCreationAllowedGroupId"] =
assign permitted
                  "a3c13e4d-7083-4448-9224-287f10f23e10"
list
Create the
                  [PS] C: > New-MsolSettings -SettingsObject $Setting
                                                                              This is the object id of the
directory setting
                                                                              group that contains the
object
                                                                              permitted list
```

## Group creation policy

	Include usage guidelines and Group
	classifications in the directory setting object
Retrieve ID for current settings	
Retrieve existing	[PS] C:\> \$SettingID = (Get-MsolAllSettings —TargetType Groups).ObjectID
settings	[PS] C:\> \$ExistingSettings = Get-MsolSettings -SettingId \$SettingID
	[PS] C:\> \$Values = \$ExistingSettings.GetSettingsValue()
Set new values	<pre>[PS] C:\&gt; \$Values["UsageGuidelinesUrl"] = "http://office365exchange.com/ GroupGuidelines.html"</pre>
Update directory	<pre>[PS] C:\&gt; \$Values["ClassificationList"] = "General Usage, External Access, Internal Only, Confidential"</pre>
•	[PS] C:\> Set-MsolSettings -SettingId \$SettingID -SettingsValue \$Values

## Group naming policy

- Stored in Exchange organization configuration setting
  - Also used by email DLs
- Common implementations:
  - Include prefix in name "GRP group name"
  - Include department in name " Operations group name"
- Set through EAC or PowerShell
  - Administrator can override to create a group named according to their requirements
  - Set-OrganizationConfig

     DistributionGroupNamingPolicy
     "GRP <Department>

9	Group Naming Policy - Internet Explorer -	□ ×
https://outlook.office365.com	n/ecp/UsersGroups/EditGroupNamingPolicy.aspx?reqId=1424097528867	6
<ul> <li>https://outlook.office365.com</li> <li>group naming policy</li> <li>general</li> <li>blocked words</li> </ul>		Help
	Groups created by users must use the following naming format: 'DG ' <department>''<group name=""> where <group name=""> is a descriptive name provided by the person who creates the group.</group></group></department>	
	save canci	el

Warning: Use the same policy on both sides of a hybrid deployment!

## Identifying Inactive Groups

- Check audit records for SharePoint file activity in document library with Search-UnifiedAuditLog
- Check the number and last date of conversations in group mailbox with Get-MailboxFolderStatistics

			Gen	erated: 29/07/2	016				
Description	ManagedBy	NumberConversations	Status	MailboxStatus	SPOActivity	GroupName	SPOStatus	LastConversation	NumberWarnings
A devilishly clever plan to build out a new coffee shop empire that will sweep the competition into the dust!		1	Fail	Low number of conversations found	No SPO activity detected in the last 90 days	A new coffee shop to rule them all	Normal	26/07/2016 15:35:43	2
Everything to do with accounts	TRedmond	2	Warning	Normal	Document library in use	Accounting Department	Normal	22/10/2014 14:15:48	1
All the publicity that we do	TRedmond	9	Fail	Low number of conversations found	No SPO activity detected in the last 90 days	Advertising Committee	Normal	09/12/2015 10:47:34	2
Advice about Hotels in Aliso Veijo, CA	TRedmond	1	Fail	Low number of conversations found	No SPO activity detected in the last 90 days	Aliso Veijo Hotels	Document library never created	16/05/2016 15:41:46	3
Everything about Andy Ruth	Andy.Ruth	2	Fail	Low number of conversations found	No SPO activity detected in the last 90 days	Andy Ruth's Social Network	Normal	07/02/2016 19:26:03	2
Simple questions about company HR policy	TRedmond	13	Warning	Low number of conversations found	Document library in use	Ask HRI	Normal	24/09/2015 11:21:17	1
A great new group to help people find the best bars in Atlanta during the Ignite 2016 conference	TRedmond	1	Fall	Low number of conversations found	Document library in use	Atlanta Bars	Document library never created	27/05/2016 21:10:45	2
The audit committee	Kim Akers	5	Fail	Normal	No SPO activity detected in the last 90 days	Audit Committee	Normal	12/05/2015 20:31:53	2
A group for Board Members	TRedmond	1	Fail	Normal	No SPO activity detected in the last 90 days	Board Members (Secret)	Document library never created	08/05/2015 23:22:11	3
Members of the budget planning co- ordination team for 2016	TRedmond	1	Fail	Normal	No SPO activity detected in the last 90 days	Budget Planning 2016	Normal		2
All the bugs you might care to add	TRedmond	3	Fail	Normal	No SPO activity detected in the last 90 days	Bug Reports	Normal	24/10/2014 10:08:10	2
Company Communications	TRedmond	6	Fall	Low number of conversations found	No SPO activity detected in the last 90 days	Company Communications	Normai	02/02/2016 11:39:14	2
All the different things you might want to discuss about our company	TRedmond	14	Fail	Normal	No SPO activity detected in the last 90 days	Company Forum	Normal	22/01/2015 08:39:33	2
Information about funded customer consulting opportunities in 2016	BOwens	3	Fall	Low number of conversations found	No SPO activity detected in the last 90 days	Consulting Opportunities 2016	Normai	14/01/2016 15:57:49	2
Folks working on corporate acquisitions	TRedmond	1	Fail	Low number of conversations found	No SPO activity detected in the last 90 days	Corporate Acquisitions	Document library never created	21/05/2016 16:29:45	3
					No SPO activity				

Report of Potentially Obsolete Office 365 Groups

#### Generated: 29/07/2016

See script at https:// gallery.technet.microsoft.com/Check-forobsolete-Office-c0020a42

# Duplicates - we shall find you



All R &A Users >	General …						Org-wide Co	onfide
rsations Files Wiki Tear	ns Directory Teams List 🗸 One	Note Directory +					E 2	C
TeamsDirectory.po	lf							
Ieam	Description	JoinLink https://team.microsoft.com/l/team/19% 3aa66e793-288743229333b3245d010a d%40thread.skype/conversations?groupl d=3799175146d=4865-bc806- 1967181a7e53&teamtid=b6623136-14fc	ManagedBy	<u>Email</u>	<u>Members</u>	<u>Guests</u> <u>Acces</u>		
All R &A Users	Everyone in the world	43a2-9a7a-d2e27f4f3478 https://teams.microsoft.com///team/19% 3aa68e793c288743329333fb32d5d010a df4d0thread.skype/conversations/groupl d=19c7add5-1fbc-4a75-bcf2- 4bd032f607766ktenantid=b662313f-14fc-	Administrator (Redmond a	r Administrator	: 33	0 Public		
All-Employees (Redmo	nd All-employee team	43a2-9a7a-d2e27f4f3478 https://teams.microsoft.com/l/team/19% 3aa68e79a288743329333tb32d56010a d%40thread.skype/conversations?groupl d=3cc655550-10eb-4837-b962-	Administrator (Redmond a	r Administrator	33	0 Public		
Andy Ruth Leadership	Andy Ruth Leadership	5191dfc6ce8c6tenantid=b662313f-14fc- 43a2-9a7a-d2a27f4f3478 https://teams.microsoft.com//team/19% 3aa68a793c288743329333fb32d54010a d5400tread.skppe/conversations?group/ deac459694-9bab-4d44-9b31-	Andy Ruth (Director)	Andy:Ruth@o	3	0 Public		
Audi e-tron admirers	A team to talk about the e-Tron	71d3ad200a96&traamtid=b662313f- 14fc-45a2-9a7a-d2e27f4f3478 https://teams.microsoft.com///team/19 %3aa68e793-2288743329337633fb32d5d01 0adf46dbfread.skype/conversation/32fo upid=f8d36fee76351-4477a-bc1a- ft-77a136126feer0851-4477a-bc1a-	Tony Redmond	Tony.Redmon	9	1 Public		
Best Places to visit in E	(UȚ <sup>,</sup> Travel site	db77e1a3e2c8Exeantid=b662313f 14fc=43a2-9a7a=d2e27fd13478 https://teams.microsoft.com//team/19 153a369=93c28874325335h23d5d01 0ad5440thread.skype/conversations?gro upid=1a613e0f=4b5=4672-8301; 04a577448d68kenantid=665313f.	Kim Akers	Kim.Akers@o1	10	1 Public		
	of A team to discuss how blogs cover Microsoft	14fc-43a2-9a7a-d2e27f4f3478			4	0 Public		

#### **Directory of Teams from Tony Redmond**

https://github.com/12Knocksinna/Office365itpros/commit/de90ce065e6104c764ce508021f944f0299e583b

## Office 365 Groups and Compliance

- Use functionality delivered through Security & Compliance Center rather than individual workloads
  - Exchange eDiscovery and in-place hold can include group mailboxes
  - Exchange retention policies don't process group mailboxes
  - SharePoint eDiscovery cases support group document libraries
- SCC Content searches
  - Can search both group mailboxes and document libraries
- SCC Preservation policies
  - Can place holds on group mailboxes and document libraries
- SCC eDiscovery
  - Cases can use group mailboxes and document libraries as sources
- Unified DLP policies

💐 Edit search - Google Chrome
https://protection.office.com/Ucc/Search/EditSearch.a

Locations
 Ouerv

Contoso review of patent information for Project Alpha

Kim Akers MVP Tweets Rob Young	Kim.Akers@office36 mvptweets@office3
	muntweets@office3
Rob Young	
	Rob.Young@office3
Sanjay Patel	SanjayGreat@Office
Sanjay's Power BI Group	sanjayspowerbigrou
T -	
https://t <b>f</b> size/O3	OSEXCTIFITO

Audit

### Who created Team "Contoso"?



Who made Mallory a Teams owner?

Who changed the Channel settings?

I want to know whenever a Team is created!

- Audit allows to investigate specific activities across Office 365 services
- By default turned off
- Will record last 90 days starting when enabled
  - Private preview: 365 days for E5 or E3 with Advanced Compliance add-on
- Event displayed 30 minutes of event occurrence
- Reactive: review past events
- Proactive: get email notification for new events

#### O A https://protection.office.com/#/unifiedauditlog

#### Security & Compliance

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#### Home > Audit log search 命 Home Audit log search Need to find out if a user deleted a document or if an admin reset someone's password? Search the Office 365 audit log to find out what the users and admins in your organization have been doing. You'll be able to find activity related to email, groups, doc Alerts $\sim$ permissions, directory services, and much more. Learn more about searching the audit log e Permissions Results Search Activities Date 🔻 IP address User Activity Detail Item E Classifications $\sim$ Show results for all activities -Data loss prevention × Clear all to show results for all activities Search A Data governance Microsoft Teams activities Supervision Created team Deleted team Added channel Deleted channel Changed organization setting Changed team setting 🔬 Threat management Changed channel setting User signed in to Teams Added members to team Changed role of members in team Removed members from team Added bot to team Mail flow $\sim$ Removed bot from team Added tab Removed tab Updated tab Added connector Removed connector A Data privacy $\sim$ Updated connector Dynamics 365 activities O Search & investigation Accessed out-of-box entity Accessed custom entity Accessed admin entity Accessed other entity type Content search Performed bulk actions (such as delete and import) Accessed Dynamics 365 admin center + New alert policy Audit log search

eDiscovery

Productivity app discovery

## Content Search

Who posted about "Longhorn"?

I need to find all message from

Mallorv!



What messages have been posted to channel "Secret"?

What was the content of a certain deleted message?

- Chat and channel messages
  - Results will be displayed as individual messages, not as threaded conversation
- Meta data for calls and meetings
- Putting content on hold
  - Without hold, only latest version can be retrieved and no deleted items
  - With hold, all previous version and deleted items can be retrieved
- Results can be exported

## Secret Groups

- Sensitive Groups can be hidden (from GAL and membership)
  - Set-UnifiedGroup -HiddenFromAddressListsEnabled \$True -HiddenGroupMembershipEnabled
- Caveat: Make sensitive groups private to avoid casual searches for confidential documents
- Good idea for users to mark secret groups as favorites so they are easily accessible in all clients
  - The *CalendarMemberReadOnly* flag can be set with *Set-UnifiedGroup* to stop members deleting calendar items in sensitive groups

## Dynamic groups

- Dynamic Office 365 Groups are implemented through queries executed against Azure Active Directory
  - The queries defining group membership can only be created and maintained through AAD console
  - Requires AAD Premium license for every account that comes in scope for a query used by a dynamic Office 365 Group
    - E.g. "All Company" group for 10,000 user company = \$60,000/month cost
    - Cost is not an issue if the organization uses AAD Premium licenses for other reasons (like writeback for hybrid synchronization, password self-service, or the Enterprise Mobility Suite)

## Multi-domain support

- Requires PowerShell
- Default Domain + Primary SMTP + Group ID
- Email address templates dictate the form of email addresses assigned to new groups
  - Not retrospectively applied

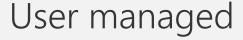
[PS] C:\> New-EmailAddressPolicy -Name MarketingGroups -IncludeUnifiedGroupRecipients -EnabledEmailAddressTemplates "SMTP:@Marketing.MyDomain.com", "smtp:@AnotherDomain.com" -ManagedByFilter {Department -eq "Marketing"} -Priority 1

## Guest user access

- Restricted version of browser "Files" view can be accessed by guest users
  - Can access cloudy attachments
  - Can't see full tenant GAL
  - Can't access conversations
  - Restricted view of group members
  - No mobile access
  - No access from Outlook
- No way to block specific guest users
- Design issue: should you allow guest users access to "full" groups or "special" groups

### **Policies for Guest Access - Best Practices**

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- Guest inviter role Setup a policy so that users with this role can only invite guest
- This can be set using user AD properties such - Title, Job Description

### Domain managed

Admins can create an allow/deny list of external partner domains that can be added as guests.

### Group-Level

• Manage guest access at Group Level







Reach

### I recommend you:

#### Modernize

This is bigger than Classic to Modern SharePoint. It's the architecture, going flat and using Office 365 Groups

#### **Plan Provisioning**

Figure out what your provisioning cycle looks like to be ready for self-service later on

#### **Cross-Product Governance**

Beyond individual products, make sure the right Classifications, Labels, External Sharing, etc... policies are in place

#### **Enable Microsoft Teams**

The self-service nature of Microsoft Teams can only be successful if you planned accordingly

#### **Prevent Sprawl**

What is your Office 365 Groups expiry and retention policy? Keep visibility on growing environment

#### Make Owners Accountable

They create, collaborate and distribute. They also need to validate all is ok. Activity, Sharing and other things happening in their group.

### Download the book:

we reached out to our friends in the Microsoft community to see what guidance they could offer, and we compiled their inspiring insights into a "playbook" that you can borrow from!



https://sharegate.com/resource/win-as-a-team-use-microsoft-teams-effectively



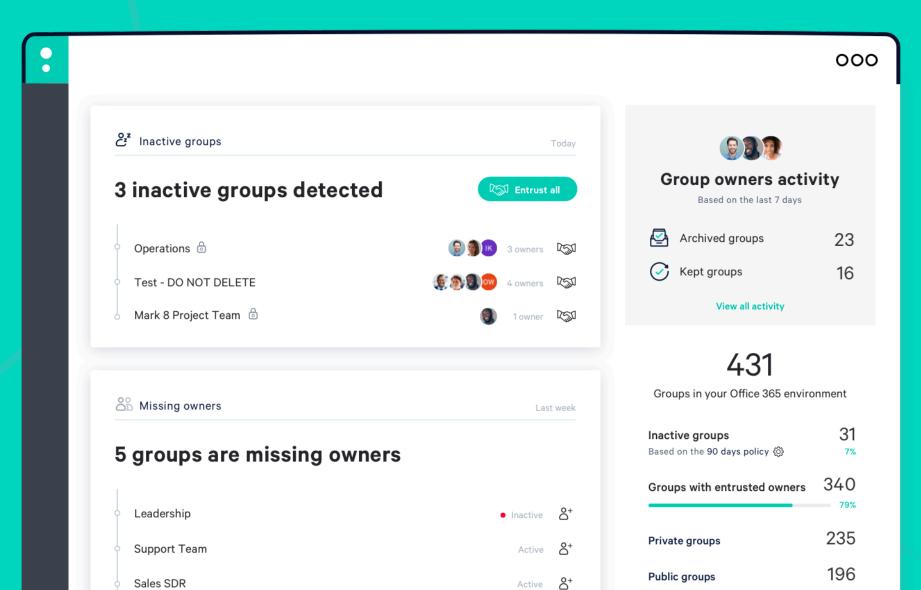
# SG: Desktop + SG: Apricot

One subscription. One price. Two great products.



### We built ShareGate Apricot,

### an automated governance platform to help you keep Teams on track



# Thank you

